

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Marcus Jeffers
Date: 4/16/2008
Time: 10:30 – 11:30 a.m.
Location: Wycliff – Conference Room 430

IPRS Division - EDS Team Attendees:

✓ Cathy Bennett
✓ Paul Carr
✓ Sandy Flores
✓ Mike Frost
Thelma Hayter
✓ Jamie Herubin
✓ Eric Johnson
✓ Rick Kretschmer
Cheryl McQueen
Travis Nobles

Others:

Chris Ferrell
✓ Marcus Jeffers
Gary Imes
Joyce Sims
✓ Myran Harris
✓ Theresa Diana
✓ Wanda Mitchell

Attendees:

✓ Alamance-Caswell	✓ Onslow-Carteret
✓ Albemarle	✓ OPC
✓ Catawba	✓ Pathways
✓ Centerpoint	✓ Sandhills Center
✓ Crossroads	✓ Piedmont
✓ Cumberland	✓ SE Center
✓ Durham	✓ SE Regional
✓ Eastpointe	✓ Smoky Mountain
✓ East Carolina Behavioral Health	✓ The Beacon Center
Five County	✓ Wake
✓ Foothills	✓ Western Highlands
✓ Guilford	
✓ Johnston	
✓ Mecklenburg	

Next Meeting: April 23, 2008

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
Call the IPRS Help Desk – 1-800-688-6696, Option 4 or 919-816-4355 M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<u>Upcoming Checkwrites</u> - (cut-off dates) Apr 17
4.	<p><u>Agenda items</u></p> <ul style="list-style-type: none"> • FARO Presentation: Eric Johnson started the call by saying that the FARO conference will take place the 28th through the 30th of April. Therefore, there will be no Core Team Conference Call on the 30th of April. • Zero (\$0) Paid Claims Solution: Jamie stated that he wanted to highlight some of the issues that came up during the last Core Team Meeting about single stream funding. He also stated there was a User Alert that was emailed last Wednesday evening concerning the Zero Paid Solution. Jamie said the first issue was regarding the IPDR3833 report because it was not reporting all single stream claims. This report was corrected and republished on April 9th, 2008. The second issue was regarding the 835. Many LMEs were not receiving the single stream adjustment reason code of A7. This code could be used to determine if the claim was single stream or not. In this case, the 835 macro that the LMEs use was discovered to not account for multiple cutback amounts on the RA. Jamie said that DMH is currently updating the macro to correct this issue and will send out an alert after it has been updated. However, at this time all of the single stream claims seem to be adjudicating correctly. Also Jamie added that the status code N70 is also unique to single stream claims and can be identified by this method as well. Jamie continued by saying that EDS has also begun reprocessing all the claims that denied with 8508 and 8505 EOBs. The reprocessing will be phased because of claim volume issues. Mecklenburg and Sandhills had the most so they were reprocessed first and can currently be adjusted if there is a need. The remainder of the LMEs will be reprocessed during this coming checkwrite cycle. As for any LME that had claims to receive an 8586 EOB. These claims can also be adjusted at this time. <p>Q: (Faye - Mecklenburg): Do I understand that the reprocessed claims will be included on the 835?</p> <p>A: (Jamie Herubin – EDS): Yes, they will be included for Mecklenburg and Sandhills.</p> <p>Q: (Sandhills): Is this reprocessing going to include the 2006/2007 services that are allowed to be paid in the 2007/2008 fiscal year, correct?</p> <p>A: (Jamie Herubin – EDS): Yes, that is correct. All claims for Sandhills have been reprocessed already.</p> <p>A: (Rick Kretschmer – EDS): Also be aware that these reprocessed claims have overridden the timely filing limitations edits.</p> <p>Q: (Faye –Mecklenburg): Are the reprocessed claims all inclusive of the Federal and State?</p> <p>A: (Jamie Herubin – EDS): Yes, it does.</p> <p>Q: (Naomi - Guildford): Will all the claims on the IPDR3833 report for the reprocessed claims have a brand new ICN number?</p> <p>A: (Rick Kretschmer – EDS): Yes, they will be new ICNs as the old claims were denials.</p>

Q: (Naomi - Guildford): So it will start with a 25 as well? Will there be anything at all different about the claim?

A: (Jamie Herubin – EDS): The claim will have a Sunday Julian Date.

A: (Paul Carr – EDS): We will definitely let you know what the Julian Dates should be for these claims in an updated User Alert.

A: (Jamie Herubin – EDS): Both ICNs for the already reprocessed claims for Mecklenburg and Sandhills will begin with 252008097. The remaining claims to be reprocessed will start with ICN 252008104.

- **Beta Test (NPI) Requirements Review:** Eric stated that he wanted to encourage everyone to continue beta testing. He said that he realizes there are some LMEs that have not gone through Beta Testing at all. He continued by saying that this process is in place for EDS to better help all LMEs before the full implementation of NPI in May.

- **IPRS Questions or Concerns**

Q: (Deborah - Wake): I have a question about prior approval. Is the screen associated with prior approval going to be changed pertaining to NPI?

A: (Eric Johnson – DMH): No, not at this time.

Q: (Deborah - Wake): So should we continue to do what is done currently?

A: (Eric Johnson – DMH): Yes, you will continue to use the legacy numbers on these screens.

Q: (Beth – Pathways): I sent a Q&A a while back regarding two providers in the State of NC that provide an allowance for clients. Also I sent in a Q&A and apparently after the grandfather date of July 2005 that DMA was able to enroll a non mental health practitioner and they are able to bill Medicaid for psychiatric patients because of their present licensure. However; the nurse practitioners I am working with work are also in a 100% psychiatric location. They are saying that they can get Medicaid dollars for the service through another LME. I am unsure how they are doing this.

A: (Eric Johnson – DMH): Ok, I will look into getting a response to you on that question.

Q: (Terry – Eastpointe): I have a question about the IPRS website's Report of Reports. I tried to access two reports on the listing of reports and they were not there. One of the reports is the IPER3811.

A: (Eric Johnson – DMH): Have you accessed these reports before?

Q: (Terry – Eastpointe): No.

A: (Jamie Herubin): Do you know if you are setup as the site coordinator or not?

Q: (Terry – Eastpointe): I am, yes.

A: (Eric Johnson – DMH): Are you the only one that is trying to access these reports or are there others?

Q: (Terry – Eastpointe): I am, yes.

A: (Jamie Herubin): Terry, we will take a look at your security model and see if you have access to these reports.

Q: (Terry – Eastpointe): I also have a question for Wanda. Is there anyway we can get some information on providers who have been identified by which account number they've been paid from?

A: (Wanda – DMH): I don't know but I can check on it. Send it to me via email and I will look into it.

Q: (Terry – Eastpointe): Ok. Also I noticed that the rates had been updated this past Friday. However, the rate that I'm reporting had not been changed.

A: (Wanda – DMH): Ok, please send me that information too. We have up through last Thursday we did enter. So if it was not processed please let me know.

	<p>Q: (Onslow Carteret): I want to get a status on family planning claims and those SUB so that I may get those components paid. There was an email sent in from my supervisor but no response has been received.</p> <p>A: (Eric Johnson – DMH): Please have her resubmit the questions to IPRS Q&A.</p> <p>Q: (Wendy - OPC): Has a cutoff day been set for July/ April services?</p> <p>A: (Eric Johnson – DMH): That should be on the checkwrite schedule as June 19th.</p> <p>Q: (Terry – Eastpointe): I had sent some information as confidential to IPRS Q&A on April 9th in regards to a denial Q&A that I have yet to get a response back on.</p> <p>Q: (Kelly – Durham): Is there any update to the CPT codes that have been changed?</p> <p>A: (Eric Johnson – DMH): No, there are no updates at this time.</p> <ul style="list-style-type: none">• MMIS Updates – (Theresa Diana): ValueOptions retroactive eligibility is 90 days that they are able to grant to retroactively. The other follow-up was about the SSI/ Social Security payments for room and board. Any questions related to this should be directed to the local DSS office. <p>DMH and/or EDS Concluding Remarks:</p> <p>For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.</p> <ul style="list-style-type: none">○ Physician phone analyst (i.e. Independent Mental Health Providers)-4706○ Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707 <p>Roll Call Updates</p>
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